

**From:** NEFAR <glenneast@nefar.ccsend.com> on behalf of NEFAR <glenneast@nefar.org>  
**Sent:** Thursday, April 30, 2020 4:37 PM  
**To:** mgreen@nefar.org  
**Subject:** NEFAR RealMLS and Covid-19



## NEFAR CEO Update

April 30, 2020

With Governor DeSantis now allowing the restricted reopening of some businesses within our state, and some local communities following this lead, NEFAR and realMLS have also reviewed their entire organizational operation.

After review, a decision was made to remain virtual for all NEFAR/realMLS, classes, meetings, and events for the immediate future. Currently, no one is to schedule an in-person meeting, event, or class unless authorized in writing by me for NEFAR and Ron Stephan for realMLS.

NEFAR/realMLS made this joint decision to err on the side of caution, to protect our roughly 9,000 members, as well as staff and facilities from COVID-19.

For now, NEFAR/realMLS will continue to serve you as we have since March 16, as outlined below:

- NEFAR Service Centers are closed to all walk-in traffic.
- NEFAR/realMLS staff are working during regular business hours of 8:30 a.m. - 5 p.m. and are available to assist you via email or telephone.
- For the fastest response to your NEFAR Member Service needs (which include lockboxes and key inquiries), email or call the Member Services queue: [Membership@NEFAR.org](mailto:Membership@NEFAR.org) /904-394-9494, ext. 1602.
- For realMLS services contact them at [services@realMLS.com](mailto:services@realMLS.com).
- NEFAR's Committees, Councils and Task Forces may conduct virtual meetings through our contracted virtual meeting provider, StarLeaf, by contacting their staff liaison. If a committee, task force, or council chooses to use a different virtual meeting provider, (i.e. WebEx, etc.), the staff liaison must create a NEFAR account through the NEFAR CEO.
- Education classes will continue to be offered virtually. NEFAR's virtual courses are listed on NEFAR.com (see the Education, NEFAR classroom and virtual tab). We also offer a variety of online courses through our online partners, listed on NEFAR.com (see the Education, Online Course Partners tab).
- realMLS classes are on realMLS.com website.
- NEFAR is currently working on a new online orientation course, which is expected to be available by the end of May (the May orientation will remain in an abbreviated version).

- Once a decision is made to open NEFAR and realMLS for in-person meetings, updated information and operational guidelines will be provided.

Your NEFAR and realMLS staff and respective leadership teams are working hard every day to continue to serve our members. Simultaneously, we are implementing new technology and procedures to better support the needs of both current and future members.

Please make good choices to protect yourself and remain safe during this unprecedented time. Each of us is a part of NEFAR/realMLS and working together to move forward safely and responsibly.

Thanks for being a member!



William Glenn East, Chief Executive Officer

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## Get Connected!

Website: [NEFAR.com](http://NEFAR.com)

Facebook: [Facebook.com/NEFARScoop](https://Facebook.com/NEFARScoop)

Twitter: [@NEFARScoop](https://twitter.com/NEFARScoop)

YouTube: [NEFARScoop](https://www.youtube.com/NEFARScoop)

## Contact NEFAR

Please do not reply to this email, see department contacts below. To update your email or any contact information, email a request to [Membership@NEFAR.org](mailto:Membership@NEFAR.org).

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Education: [Education@NEFAR.org](mailto:Education@NEFAR.org)

Government Affairs: [Nancy Garcia](mailto:Nancy Garcia)

Member Services: [Membership@NEFAR.org](mailto:Membership@NEFAR.org)

Professional Standards: [Susan Rodehaver](mailto:Susan Rodehaver)

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